

Virginia Western Community College**OCT 208
Occupational Therapy Service Management****Prerequisites: OTA Program placement****Course Description:**

Presents principles and techniques of management appropriate to the occupational therapy assistant. Includes roles and functions of the supervisor and the supervisee, scheduling, billing, quality improvement. Issues relevant to professional practice and patient care will be discussed with similarities and differences between various facilities highlighted.

Semester Credits: 2

Lecture Hours: 2

Required Materials

Textbooks:

American Occupational Therapy Association. (2020). Occupational therapy practice framework: Domain and process. *American Journal of Occupational Therapy*, 74(Suppl. 2). <https://doi.org/10.5014/ajot.2020.74S2001>

Additional materials will be provided in class.

Course Objectives

1. Provide instruction on foundational management principles relevant to occupational therapy assistants, including supervision, scheduling, billing, and quality improvement practices. (SLO #8)
2. Facilitate student understanding of ethical and professional standards by integrating the AOTA Code of Ethics and Standards of Practice into case-based discussions and decision-making exercises. (SLO #2)
3. Guide students in exploring leadership development, including identification of personal strengths, leadership styles, and strategies for effective collaboration within occupational therapy teams. (SLO#3, 4, 9)
4. Support critical analysis of healthcare systems and policies by examining how contextual factors and legislation influence occupational therapy service delivery across various settings. (SLO #1, 5)
5. Introduce the business aspects of occupational therapy practice, including financial management, reimbursement models, strategic planning, and liability considerations under current service delivery models. (SLO #6, 7, 8)

Student Learning Outcomes

At the completion of this course, the student will:

1. Apply knowledge of occupational therapy history, philosophical base, theory, and sociopolitical climate and their importance in meeting society's current and future occupational needs as well as how these factors influence and are influenced by

practice. (ACOTE B.2.2.)

2. Demonstrate knowledge of the current AOTA *Occupational Therapy Code of Ethics* and AOTA *Standards of Practice* and use them as a guide for ethical decision making in professional interactions, client interventions, employment settings, and when confronted with personal and organizational ethical conflicts. (ACOTE B.2.10.)
3. Demonstrate knowledge of effective leadership styles. (ACOTE B.2.11.)
4. Identify personal and professional strengths, and areas for growth to become an effective leader. (ACOTE B.2.11.)
5. Identify and analyze the influence of contextual factors and current federal, state, and local policy issues and structures on the delivery of occupational therapy services for persons, groups, or populations and social systems as they relate to the practice of occupational therapy. (ACOTE B.4.1.)
6. Explain the role and responsibility of the practitioner to advocate for occupational therapy including changes in service delivery policies, effecting changes in the system, recognizing opportunities in emerging practice areas, and advocating for opportunities to expand the occupational therapy assistant's role. (ACOTE B.4.2.)
7. Articulate the distinct knowledge and skills of occupational therapy practitioners to the community of interest. (ACOTE B.4.2.)
8. Understand the business aspects of practice including development of business plans, financial management, reimbursement, program evaluation models, strategic planning, and liability issues under current models of service provision including providing services on a contractual basis. (ACOTE B.4.4.)
9. Differentiate personal leadership styles and professional strengths to support effective collaboration and leadership in occupational therapy teams.

Major Topics to be Included

- Sociocultural, socioeconomic, and diversity factors; and lifestyles
- OT History, philosophical base, theory, and sociopolitical climate
- Ethics and professional interactions
- Policy issues and social systems
- Advocacy
- Business aspects of practice

[ADA Statement](#) (PDF)

[Title IX Statement](#) (PDF)