HRI 237 Spring 2021:

Virginia Western Community College HRI 237

Current Issues and Environmental Responsibilities in the Hospitality Industries

Prerequisites

n/a

Course Description

Studies aspects of the evolving hospitality industry, including the collective impact of environmental stewardship and sustainability, local sourcing of products and ingredients, greening of hospitality businesses, cost-benefit analyses of sustainability decisions, and ethical questions related to these topics. Environmental Sustainability Designation: Course content related to the study of. Lecture 2 hours per week.

Semester Credits: 2 Lecture hours

Required Materials

Textbook:

Ebook: Sustainable Value Creation in Hospitality: Guests on Earth by Elena Cavagnaro Oxford Press publisher. 1st edition. ISBN#9781911396376

Other Required Materials:

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Course Outcomes

At the completion of this course, the student should be able to:

- 1. Understand sustainability as it relates to hospitality
- 2. Understand various modes of transportation
- 3. Understanding technology as it relates to sustainability
- 4. Understand purchasing local
- 5. Understand social responsibility

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Topical Description

Chapter 1: Guests on Earth: An introduction to sustainability in hospitality

Chapter 2: The sustainable hospitality value chain

Chapter 3: Tourist mobility: is transport a necessary evil?

Chapter 4: Distribution at the destination: an underestimated force to improve hospitality services and enhance sustainable development

Chapter 5: What do you share with a third-party internet site? Sustainability challenges concerning privacy in the sharing of information.

Chapter 6: The impact of Third-party internet sites on the hotel guest journey

Chapter 7: Technology: A Double-edged sword

Chapter 8: Equipping better buildings

Chapter 9: Purchasing local for sustainable development

Chapter 10: Sustainable purchasing in an international context: A relational perspective

Chapter 11: Sustainable Transport of goods: Tracking backstage challenges of the hospitality industry

Chapter 12: Social Responsibility: Your employees

Chapter 13: The changing role of work: Staff outsourcing in the "gig economy"

Chapter 14: Rooms Division

Chapter 15: At the heart of a sustainable hotel: The Food & Beverage Department

Notes to Instructors

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