ITN 107 Revised: Spring 2017

Virginia Western Community College ITN 107 Personal Computer Hardware and Troubleshooting

Prerequisites

none

Course Description

Personal Computer Hardware and Troubleshooting Includes specially designed instruction to give a student a basic knowledge of hardware and software configurations. Includes the installation of various peripheral devices as well as basic system hardware components.

Semester Credits: 3 Lecture Hours: 3 Lab/Clinical/Internship Hours: 0

Required Materials

Textbook:

A+ Guide to Managing & Maintaining Your PC (with 2 terms (12 months) Printed Access Card) 8th Edition, Jean Andrews, Cengage, 9781133135081

Other Required Materials:

none

Course Outcomes

At the completion of this course, the student should be able to:

- Describe the basic concepts of electricity
- Identify and discuss power needs of a PC and individual components
- Troubleshoot, select and replace a power supply
- Protect yourself and equipment against electrical dangers

Topical Description

- 1. Power
- 2. Processors
- 3. Memory
- 4. Motherboards
- 5. Role of BIOS/CMOS
- 6. Busses

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- 7. Device drivers and system resource
- 8. Storage devices
- 9. Peripheral devices
- 10. Preventive maintenance principles

Notes to Instructors

• This course maps to the CompTia A+ certification