

## CSC AMT: Customer Support

The following provides information regarding courses required to complete this major at Virginia Western for planning purposes only. Please see the Academic Catalog and full disclosure statement at <http://catalog.viriniwestern.edu>.

Completed	Course	Course Title	Credit	Prerequisite	Term Offered
	AST 101	Keyboarding I	3		F, Sp, Su
	AST 107	Editing/Proofreading Skills	3		F, Sp, Su
	AST 136	Office Record Keeping	3		F, Sp
	AST 155	Introduction to Desktop Information Management	1		F, Sp
	AST 171	Introduction to Call Center Services	3		F, Sp
	AST 205	Business Communications	3	English Placement	F, Sp, Su

**Total program credits: 16**